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A Lifetime at USAA

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As USAA marks its 93rd anniversary, employee Marilyn Dworaczyk celebrates her 48th.



When 17-year-old Marilyn Dworaczyk walked the stage at Poth High School's graduation in 1967, she knew she had a job waiting for her. But she probably didn't realize she'd taken the first step toward a lifetime career with that employer.

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"It was the last week of school," recalls Dworaczyk (pronounced DOOR-rock-sick). "My mom said USAA had called and wanted me to start working on Monday, right after graduation."

Dworaczyk was excited about becoming a file clerk at USAA's Broadway Street office, but she was torn. Chosen as a Sweetheart for the FFA, formerly the Future Farmers of America, she had a pageant competition that same Monday she was to begin her new job.

"I was so nervous when I called back and asked them if I could start a week later," Dworaczyk says.

Her request was granted. One week after her high school graduation, Dworaczyk, who didn't even have a driver's license at the time, began a career that has spanned close to half a century, making her the longest-tenured active employee at USAA.

"I rode with my older brother to Floresville where I caught a ride with another employee who is now retired," says Dworaczyk, who made \$4,148 in 1968, her first full year at USAA.

Today, the country girl who grew up on a farm still lives in Poth and travels about 100 miles round trip each day to work at USAA's Home Office

The 65-year-old mother of three and grandmother of one is currently the product management director for USAA's rental property insurance product. Over the past 48 years, she has experienced many changes at USAA, both professionally and culturally, and watched the organization grow exponentially. She has worked for six different CEOs and had about 15 different job titles — role changes that were mostly promotions.

"I was working in policy service when there weren't computers," Dworaczyk says. "It was all through mail." In 2000, she was the business manager who provided the first auto premium quote via the Internet.

She often gets wide-eyed looks from younger colleagues when they ask how long she's worked at USAA. Hearing the phrase, "I wasn't even born yet," is nothing new, but it doesn't deter her.

Dworaczyk has no plans to retire; she enjoys the job too much, "I tell everyone I'm hard to get rid of."

- Since 1978, Dworaczyk has taken advantage of USAA's Vanpool Program, which shuttles her and about six colleagues who live nearby to and from work.
- A majority of her career has been in P&C, but she also spent 12 years in
- She says technology has been the biggest change over the past five decades.
- After work, she used to play on softbal and volleyball teams at USAA and still plays in an annual game between departments in P&C.
- Dworaczyk has two sons, a daughter and a 6-year-old granddaughter she likes to spoil.
- Advice to younger colleagues: "There's so much opportunity at USAA, you just need to look for it. There's also a lot of opportunity to advance."

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Rate this article: 🖈 🖈 🖈 🕏 Comment on this article Robertson, Latasha wrote on Jun 22, 2015 11:05:58AM What an awesome story! Law, Hillary Incredibly well deserved recognition! Marilyn, you are an amazing team member. Not only do you share your expertise with others, your warm spirit is what really makes an impact on all who have the opportunity to interact with you. Thank you for all you have shared and for your daily positiveness! wrote on Jun 22, 2015 10:39:49AM

anniversary P& C. Vannool

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Law, Hillary wrote on Jun 22, 2015 10:39:49AM	member. Not only d is what really makes	Incredibly well deserved recognition! Marilyn, you are an amazing team member. Not only do you share your expertise with others, your warm spiri is what really makes an impact on all who have the opportunity to interact with you. Thank you for all you have shared and for your daily positiveness	
Saanare Codi	11:35:20AM	1 IOVE CHO COMMENCINII	
	Watkins, Julia wrote on Jun 20, 2015 02:39:19PM	That would be a great advertisement!!	
	Seegers, Codi wrote on Jun 21, 2015 11:35:51AM	Such a great idea! I'm sure we have taken care of Marilyn all these years but a USAA wrap vehicle would be an honor for anyone to drive around!	
	McLin, Andrea wrote on Jun 21, 2015 08:48:34PM	YESI For 50 years of service, you deserve a free car!	
	Romo, Aldo wrote on Jun 22, 2015 08:46:30AM	I concur!!!	

Hill, Alycia wrote on Jun 19, 2015 02:27:43PM	WOW, CONGRATS!	
Rodriguez, Shandy K. wrote on Jun 19, 2015 02:10:44PM	Congratulations Marilyn and Happy Anniversary!	
Moery, Jennifer wrote on Jun 19, 2015 12:35:41PM	Happy Anniversary, Marilyn! Congratulations on your 48 years of service an thank you for all that you have done (and will continue to do - since you have no immediate plans to retire :-)) for our members, employees and the organization!	
Wint, Alisha wrote on Jun 19, 2015 11:35:35AM	Congratulations on your 48yrs of Loyal Service!!	
Montoya, Rebecca wrote on Jun 19, 2015 10:59:55AM	What a great story!! Congratulations, Marilyn!! Thank you for your service and commitment!! Wishing you continued success!!	
Milligan, Terry L. wrote on Jun 19, 2015 10:22:18AM	Marilyn, I am one of the fortunate ones that get to call you longtime "best friend" as well as fellow peer to many of the projects and initiatives for whit we have partnered. You taught me a great deal back in our fabulous early years in Auto Systems. I can honestly say as a witness that you are the mo dedicated person I know at USAA hands down! I know you well and I know you will hit the 50 year mark; so, I congratulate you and wish you continued success both in your USAA world and at home with your beautifu family!	
Pratt, Robyn wrote on Jun 19, 2015 09:41:17AM	Marilyn - I remember meeting you in 1988 when I started as a programmer trainee in Auto Systems. What a positive impact you made on mel Congratulations on your 48th year and for all you do. PS - I cant believe you are 65. You look great!:)	
Saylor, Jennifer wrote on Jun 19, 2015 07:37:03AM	Marilyn - I owe so much to you. Congratulations and thank you for everything you've given - knowledge, opportunities and kindness to name a few. The membership and company are the better for your choice to work at USAA.	
Taylor, Allen wrote on Jun 18, 2015 09:04:45PM	Congrats! What a great story and inspiring devotion!	
10:22:18AM	years in auto systems. I can noneauly say as a writess that you are the modedicated person I know at USAA hands down! I know you well and I know you will hit the 50 year mark; so, I congratulate you and wish you continued success both in your USAA world and at home with your beautiful family!	
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Taylor, Allen wrote on Jun 18, 2015 09:04:45PM	Congrats! What a great story and inspiring devotion!	
Hardiman, Tiffany wrote on Jun 18, 2015 05:20:21PM	That is amazing. What a great role model for your family and others. Thank you for sharing your story.	
Serda, Jennifer wrote on Jun 18, 2015 05:00:10PM	Awesome story!!!!!	
Brewer, Carrie wrote on Jun 18, 2015 04:47:00PM	Awww awesome =D Keep up the good work!	
Lopez, Jeanie wrote on Jun 18, 2015 04:40:40PM	Congratulations Marilyn! I also had an opportunity to work with you on a project. You imparted great energy and enthusiasm as a Project Manager. Thank you for all that you do.	
Brannan, Erik wrote on Jun 18, 2015 04:37:33PM	Congrats, Marilyn!	
Cornwell, Deborah wrote on Jun 18, 2015 04:08:54PM	Proud and privileged to have worked with you, Marilyn!!! You are awesome!	
McKinney, Heather wrote on Jun 18, 2015 03:49:21PM	Congratulations! Great story.	
Ramos, Shanna wrote on Jun 18, 2015 03:05:50PM	Congratulations Marilyn! What an awesome achievement!	
Van Wagner, Kenneth wrote on Jun 18, 2015 02:47:51PM	Congratulations and thanks Marilyn!	
O'Connor, Sandra wrote on Jun 18, 2015 02:46:23PM	Congratulations, that an awesome story thank you for all your years of service to the members.	
Knopf, Carolyn wrote on Jun 18, 2015	You are an awesome role model, Marilyni	

02:43:07PM wrote on Jun 18, 2015 03:05:50PM	Congratulations Marilyn! What an awesome achievement!	
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Knopf, Carolyn wrote on Jun 18, 2015 02:43:07PM	You are an awesome role model, Marilyn!	
Ring, Robert wrote on Jun 18, 2015 02:41:05PM	great story, true testament of a loyal and obviously valuable employee. i tip my cap to employee/employer too!!	
Barrera, Leticia wrote on Jun 18, 2015 02:38:07PM	What a wonderful & Department of USAA Core Values. I can't even begin to imagine how many members she has a direct positive impact on!	
Mery, Sharon wrote on Jun 18, 2015 02:27:13PM	Marilyn, I was with you then working on the Auto Premium quote on the Internet. You were a great mentor to me. Thanks for all you do.	
Advani, Prianka wrote on Jun 18, 2015 02:21:100M wrote on Jun 18, 2015 01:46:23PM	wow! congrats! Lots of Congrats Marilyn! So glad to have worked with you on and off throughout the years!!	
Tucker, Seth wrote on Jun 18, 2015 01:43:29PM	Marilyn, that is nothing short of amazing. USAA is truly lucky to have such commitment from	
Arnold, Karen O. wrote on Jun 18, 2015 01:39:22PM	Awesome recognition! Remarkable to have a fully engaged, friendly and knowledgeable employee like Marilyn. When introducing a new employee to Marilyn a few years ago, she used the classic line "I've got shoes older than you!"	
Goodman, Ken wrote on Jun 18, 2015 01:30:36PM	Marilyn - You crack me up! Thanks for your dedicalton and loyality to our members and our Association!	
Reum, Liz A. wrote on Jun 18, 2015 01:20:48PM	Marilyn you are an inspiration to us all. You go girl!	
Kalmus, Kimberly A. wrote on Jun 18, 2015 01:04:39PM	Marilyn is astounding enough, but let's not forget about her 48 years as it relates to that 100-mile-a-day commute! OK you analysts: How many time could she have she Circled the Earth in 48 years?	
Woodworth, Terry wrote on Jun 18, 2015 01:00:54PM	Marilyn, you are awesome! Thank you for always being a great partner through many projects and always putting your heart and soul into everything you do!	
Benavides, Tammy wrote on Jun 18, 2015 12:59:31PM	Congratulations on 48 years! Thank you for being part of and contributing to USAA's transformation and development to be best in class and for all our members!	
Wesley, Patricia wrote on Jun 18, 2015 12:59:25PM	REMARKABLE!!!	
Alonzo, Brenda F. wrote on Jun 18, 2015 12:58:13PM	Happy Anniversary & Department of the State	
Castillo, Mynor wrote on Jun 18, 2015 12:48:39PM	No one can every question your commitment! :-) HAPPY ANNIVERSARY and THANK YOU for your continued service to our members and the organization	
Schryver, Devin wrote on Jun 18, 2015 12:46:01PM	Awesome Marilyn!	
Calmasini, Fabrizio wrote on Jun 18, 2015 12:33:52PM	one word: inspirational!	
Farnsworth, Vicky A. wrote on Jun 18, 2015 12:33:34PM	Marilyn, you are the best! Congratulations on your 48th anniversary. It is a honor to know you.	
Blankenship, Rebecca wrote on Jun 18, 2015 wrote on Jun 18, 2015 12:46:01PM	And we are very glad you are hard to get rid of! Miss working with you so much, Marilyn! Awesome Marilyn!	
Calmasini, Fabrizio wrote on Jun 18, 2015	one word: inspirational!	

Farnsworth, Vicky A.		
	Marilyn, you are the best! Congratulations on your 48th anniversary. It is a honor to know you.	
Blankenship, Rebecca wrote on And we are very glad you are ha Jun 18, 2015 much, Marilyni 12:16:19PM	And we are very glad you are hard to get rid of! Miss working with you so much, Marilyn!	
Alley, Nicole wrote on Jun 18, 2015 12:14:49PM Happy anniversary and congratu you've had!	Happy anniversary and congratulations, Marilyn. What an awesome career you've had!	
Robertson, John wrote on Jun 18, 2015 Thank you for you long and cont 12:13:09PM	Thank you for you long and continuing service to our members.	
(QA) energy in our extensive data plan	To this day, when anyone mentions "AQR":) I can't help to think about your energy in our extensive data planning sessions and smile! Your contributions continue to be enormous and extraordinary! Congrats my friend!	
11:59:46AM McCroskey, Laura	hat's a blast from the past. I worked with	
Rosas, Patricia A. wrote on Jun 18, 2015 11:42:38AM	e an amazing woman!	
Mathews, Lakesha wrote on Jun 18, 2015 11:37:12AM	Great story!	
	Congratulations! You look amazing at 65! I'd like an encore how you stay so energized and young looking. :-)	
Smith, Mary wrote on	and a second	
Rosas, Patricia A.		
wrote on Jun 18, 2015 Congratulations, Marilyn! You ard 11:42:38AM	an amazing woman!	
Mathews, Lakesha wrote on Jun 18, 2015 Great story! 11:37:12AM	Great story!	
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Smith, Mary wrote on Jun 18, 2015 Congratulations! You are an insp 11:22:44AM	iration to us all!!!	
Wilkinson, Bobby wrote on Jun 18, 2015 11:22:27AM	farilyn for your service!!	
Griffin, Jennifer (PHX) wrote on Jun 18, 2015 11:20:31AM	nk you for sharing your story!	
Friday night. I am taking your ar	Happy Anniversary Marilyn. My daughter graduated from high school on Friday night. I am taking your article for her to read. I am sure she will be inspired by your story as we all are. Congratulations!	
Lim, Sarah wrote on Jun 18, 2015 10:39:20AM I had worked with Marilyn in the about USAA and just as passiona	I had worked with Marilyn in the past and she is awesome! She is passionat about USAA and just as passionate about her work.	
Estala, Elizabeth wrote on Jun 18, 2015 Wow, congratulations! 10:38:37AM	Wow, congratulations!	
Gonzales, Traci wrote on Jun 18, 2015 10:31:43AM Congratulations! Working with ye things USAA and P& (C)	Congratulations! Working with you is always a joy, your knowledge of all things USAA and P&DampC needs to be bottled up so it's never lost.	
Abraham, Tracy L. Wrote on Congratulations Marilyn I You are	Congratulations Marilyn! You are always a joy to work with! I am looking	
	I had worked with Marilyn in the past and she is awesome! She is passionate about USAA and just as passionate about her work.	
Estala, Elizabeth wrote on Jun 18, 2015 Wow, congratulations! 10:38:37AM	Wow, congratulations!	
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wrote on wrote on Jun 18, 2015 10:05:50AM	Congratulations Sissy!	
Nguyen, Blake wrote on Jun 18, 2015 10:04:24AM	What an incredible story and journey! Congratulations!	
Bennett, Gail wrote on Jun 18, 2015 09:59:07AM	Congratulations, Marilynl	
Cox, Victoria wrote on Jun 18, 2015 09:58:41AM	You sound like a wonderful person and thank you for all the years of serviour members. By the way I was born then but I was a baby. LOL	
Smith, Dawn wrote on Jun 18, 2015 09:53:31AM	Thank you for sharing your great story! Congratulations	
Rosen, Kenneth E. wrote on Jun 18, 2015 09:48:48AM	Thanks for serving our members and employees for 48 years, Marilyn!! We are so lucky as a company to have you on the team!	
Carvin, James wrote on Jun 18, 2015 09:48:34AM	Thank you for sharing your great story! It is a testament to your dedicatio and loyalty and speaks to how great a company USAA really is! Please let know when you reach 50 years.	
Koch, Barbara wrote on Jun 18, 2015 09:48:29AM	Awesome you look amazing tool Really enjoyed your story thanks for sharing.	
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Dulske, Susan wrote on Jun 18, 2015 09:37:07AM	We love you Marilyn! I am blessed to have worked with you on and off throughout the years!!	
Yamazaki, Katrina wrote on Jun 18, 2015 09:36:59AM	Congratulations Marilyn! What a story!	
Bruni, Thomas wrote on Jun 18, 2015 09:35:43AM	Absolutely AMAZING!!! I love the dedication!	
Beard, Tom wrote on Jun 18, 2015 09:32:31AM	Absolutely awesome! Congratulations Marilyn!	
Casias, Linda wrote on Jun 18, 2015 09:23:30AM	Happy Anniversary Marilyn! I'm so fortunate for the opportunity to have worked with you during my Auto Systems days. Thank you for your incredible dedication, talent sepecially for that wonderful smile that lights up the day. To many more!!!	
Perez, Melissa (P&C) wrote on Jun 18, 2015 09:22:48AM	Congratulations! I am so happy to have met you and be on your team. You are an excellent role model with an outstanding work ethic.	
Patrice, Lori wrote on Jun 18, 2015 09:21:57AM	Congratulations Marilyn you are an inspiration to all of us!!!	
Bennett, Melinda wrote on Jun 18, 2015 09:18:07AM	Congratulations Marilyn, you are an inspiration to all !!! Keep it going!	
McCroskey, Laura wrote on Jun 18, 2015 09:14:47AM	Darling Marilyn, yours was the first project I worked when I came off the floor into the project world, and I was blessed to work with you on several other endeavors. Thank you for your giving personality, your patience, and your joy. Your commitment is beyond measure and we are so much better for you being here!	
Scroggins, Annette wrote on Jun 18, 2015 09:13:09AM	Congratulations Marilyn! I have enjoyed working with you. You have alway done the "right thing" for our members and our organization. Keep smiling and plan to see your story again to celebrate your 50th!	
DeWitt, Michael wrote on Jun 18, 2015 09:12:17AM	Inspiring!	
DiPaola, Santina wrote on	I love the commitmentI hope to have a long career here tool	

This is an amazing story. Thank you for your dedication to USAAI I love the commitmentI hope to have a long career here too! Congratulations!	
You're an amazing woman Marilyn!	
This is an amazing story. Thank you for your dedication to USAA!	
Congratulations Marilynl	
Happy Anniversary, Marilyn!! It's always a fun ride working with you! I look orward to working with you again soon!!!	
Congratulations Marilyn! Even though our work paths haven't crossed in a good number of years, you always greet me (and others) with a smile when we run into each other! We are blessed to have you as part of the USAA feam!	
Congratulations Marilynl It's stories like these that make me want to stay with USAA for the next 40 years! Such a wonderful testament to show how great it is to work here. Congratulations Marilyn! USAA is so blessed to have you as a long term employee. Thank you for all you have done for the company and for all the people you have impacted over the years.	
Harilyn, I had no idea 48 years! What an achievement. Last time we worket opether was over 14 years agotime does fly when you are having fun and are a member of such a terrific team:)	
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Congratulations!!!	
Congratulations, Marilyn!! So happy to call you my friend and colleague!! I eally admire your energy, knowledge and passion. Happy Anniversary!	
t is so awesome to see Marilyn's story shared with the rest of the USAA world!! Those of us that have had the pleasure of working with Marilyn understand her passion for the membership and Mission. She is a walking encyclopedia of knowledge and always willing to help. Happy Anniversary!	
Awe what a great story	
Congratulations I looked up and Employee number is 09025 sounds ikke fewer than 10,000 employees at the time.	
Congratulations Marilyn on 48I Thank you for your service to USAA and nelping us through the journey since 1967!	
THE CONTRACT OF THE CONTRACT O	

Jun 18, 2015 08:26:59AM	Congrats Marilyn!! I remember playing softball with you back in my days when I was Claims Systems and that was 25 yrs ago!!	
Christner, Autumn wrote on Jun 18, 2015 08:25:51AM	Awesome story Marilynmy daughter just started here last year at 21 a hope she can say the samething as you 48 years from nowboth her an are excited about her future here at USAA!	
Rudra, Taposh wrote on Jun 18, 2015 08:23:08AM	Make it to 50, Marilyn!!!!!	
Costello, Mike wrote on Jun 18, 2015 08:21:36AM	Great story Marilyn I was fortunate to be able to work with you early in m career here at USAA. Best of luck on the rest of your career here!	
Herrera, Pete wrote on		
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Narum, Brooke wrote on Jun 18, 2015 08:09:25AM	wowi :)	
DeLeon, Rudy wrote on Jun 18, 2015 08:08:25AM	Congratulations! What an amazing example of dedication!	
Smith, Quentin wrote on Jun 18, 2015 08:07:12AM	Go Pirates!! So, you went to high school with Liz Brysch (aka Liz Howard)? I didn't know that. Still playing softball? Q	
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07:59:44AM	anniversary!	
Bleach, Raymond wrote on Jun 18, 2015 07:58:58AM	100 mile round trip commute? Now that's what I call a commitment to service! :-)	
Decock, Tracy wrote on Jun 18, 2015 07:57:08AM	Great story! Thank you for your service and commitment Marilyn! :)	
Krawietz, Patrick wrote on Jun 18, 2015 07:57:05AM	From one Poth Pirate (Class of '88) to another, congratulations Marilyn! Pot can be now known for three things: Wlatrek's Meat Market, multiple girls' state championships in basketball/volleyball, and for having one of the longest tenured USAA employees ever.	
Gilford, Doris wrote on Jun 18, 2015 07:56:10AM	Congratulations!!! Very inspiring story :)	
Campos, Valentin wrote on Jun 18, 2015 07:55:22AM	Thank you and again Congratulations Marilyn	
Sepulveda- martinez, Nency wrote on Jun 18, 2015 07:54:16AM	Love this story! Congratulations Marylin!	
Reynolds, Kimberly G. wrote on Jun 18, 2015 07:52:18AM	Congratulations Miss Marilyn!! It's so good to see you're still here!! I hope w get to work together again sometime soon. You're awesome!!	
McMahon, Patrick wrote on Jun 18, 2015 07:50:35AM	"In 2000, she was the business manager who provided the first auto premium quote via the Internet." This seems quite fitting. Congratulations o such an amazing career, Marilyn.	
Thomson		

Donovan wrote on Jun 18, 2015 07:49:51AM	This is a motivating story! Talk about dedication and lifetime commitment.	
Ramos, Nancy wrote on Jun 18, 2015 07:48:28AM	Congratulations Marilyn!	
Chance, Wade wrote on Jun 18, 2015 07:44:52AM	Marilyn - your beaming smile and natural optimism has carved a path we should all follow! Thanks for choosing to bring your best to USAA each day for the past 17,520 days. :)	
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Knotts, Jeanne wrote on Jun 18, 2015 07:43:59AM	Marilyn you are AMAZINGII I can't wait to celebrate your 50th anniversary USAA!	
Jordan, Kristi wrote on Jun 18, 2015 07:40:20AM	Such an inspiration!! Congratualtions and thank you for sharing your story with us!!	
Medeiros, Mark Jun 18, 2015 07:44:52AM	Congrats Marilyni Glad we have had the chance to work together. If you get what do would get for 50% and the should all flower than the choosing to bring your best to USAA each day for the past 17,520 days. :)	
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Medeiros, Mark WF8t8 8R Jun 18, 2015 07:36:48AM	Congrats Marilyni Glad we have had the chance to work together. If you get work, num narking and after 25 wars what do you narking for 50? knowing you for all these years. USAA is blessed to have such a dedicated employee for 48 years. You are awesome!	
Hitchingslane, Gayle wrote on Jun 18, 2015 07:35:47AM	Woot Woot!!! Way to go, you should be proud!	
White, Amanda wrote on Jun 18, 2015 07:34:50AM	Congrats Marilyn!	
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Trevino, Karli wrote on Jun 18, 2015 07:26:48AM	congrats :)	
Hurst, Donna wrote on Jun 18, 2015 07:19:58AM	Congratulations - you are a role model!	
Oranday, Rosalinda wrote on Jun 18, 2015 07:17:56AM	Congratulations to you AND USAA on your career! What a significant contribution!	
King, Chantel wrote on Jun 18, 2015 07:12:18AM	That is so awesome! Usaa is a great company and having folks be here for that long just shows it even more.	
Canter, Chris wrote on Jun 18, 2015 06:44:53AM	It has been a joy working with Marilyn through the years, and I am glad to hear she plans to stick around. It is no coincidence her last name has a 'Rock' pronunciation in it, as she is a rock star employee for our members!	
Blanchette, Tracy M. wrote on Jun 18, 2015 06:06:49AM	Marilyn, you are a true inspiration! Your joy for life and passion for your wor shows each and every day. I count myself lucky to have worked with you and I look forward to the opportunity to do it again. You are AWESOME!	

Boyd, Michelle wrote on Jun 18, 2015 12:27:44AM f 💆 in Employment Policies
Protecting USAA Information
Solicitation and Distribution
Acceptable Use Policy
Information Classification
Guide
The USAA Standard Connect Help Center Intranet Change Request Intranet Services Report Inappropriate Content Standards and Guidelines Emergency Information
IT Service Desk
Security
NewsHub
eServices
Connect Help Center

Wow! What an amazing career and yep, I wasn't even born yet!! :-) Thanks for your service to USAA!!

We know what it means to serve!

USAA

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